

CASE - Investigative Management Information System

CASE is an automated investigator's case tracking system. Designed to assist supervisors in the management of criminal investigations, CASE provides timely and accurate information on case assignment, status, and feedback. CASE can be used to monitor of units and individuals, to support feedback. Management can use CASE investigative personnel.



investigator caseload, to assess performance budget requests, and to review victim/witness as a tool to determine training needs for

CASE has easy-to-use English language menus and prompts that lead the user step-by-step through the system. Data entry is simple with functions for entering, updating, and deleting record files. CASE interacts with the Offense and Victim Names modules in CAPS to produce most of the Case History record, and the Victim Information records.

CASE MODULES

CASE HISTORY - The Case History function provides access to the record files maintained by CASE. Each record contains information which includes the case number, type, date, location, reporting officer, supervisor's ID, division, recommended status, related cases, a solvability score, whether the case is assigned, when and to whom it is assigned, the unit number, the supervisor's ID number for the unit, scheduled review, final police action, date and reason, prosecutor's action, number of victims, type, name, address and phone number of victims. User-defined code tables customize data entry to increase accuracy and efficiency.

The Change/Inquire feature provides the user with the ability to change the offense data, reassign the case, update the case status, reactivate a closed case, or update the prosecution status.

CASE UPDATE - The Case Update function allows the user to update a case's status, to reassign a case, to reactivate a case, and to enter the prosecution's action.

INQUIRY - The Inquiry function allows the user to access stored records without printing them. The system will search for a record in the active files, inactive files, or both, using a data element specified by the user. Records can be searched by case number, date, victim name, etc.

REPORTS - CASE provides fourteen pre-programmed reports. These include Case Intake Analysis, Case Assignment by Patrol, Case Assignment by Investigation, Investigator Workload Summary, Case Review List, Case Aging by Offense Type, Case Aging by Investigator ID, Case Listing by Victim, Case Listing by Case Number, Investigator Outcome Assessment, Prosecution Outcome Assessment, Case Listing/Prosecution Action, Case Listing/Final Police Action, and Case Status Memos/Preliminary.

VICTIM INFORMATION - Victim Information maintains records on victims associated with cases. Name, address, and personal descriptors are captured. A report feature provides three victim reports -- contact lists, trait lists by name, and a victim case list by investigator.

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